

IN AN EMERGENCY – REMEMBER THE WORD “HAND”	
H – what do you HAVE	I have a :
A – where ARE you	At :
N – what is NEEDED	I need :
D – DETAILS as needed	
TIP: ALWAYS BE AWARE OF YOUR LOCATION	

Always use the correct phonics

Use common words

Remember your ABCs: Accuracy Brevity Clarity

Public Service Communications Pro-Words	
Pro-Word	Meaning / Definition
BREAK, BREAK	An interruption in conversation – usually to request use of the frequency as for an emergency (As a request) (Immediate response needed)
BIKER / WALKER DOWN	Biker is on the ground – Serious injury / chest pains / dizziness
INJURED BIKER / WALKER	Biker has an injury – cannot continue ride or race
TIRED BIKER / WALKER	Biker has quit the ride or race and requests assistance (SAG)
AFFIRMATIVE	You are correct – your information is correct
NEGATIVE	NO – Your information is not correct
DISREGARD	This transmission is in error – Disregard it
QUERY	Request for information
INFO	Indication of information to clarify a point or answer a question
RE-CHECK	Indication of additional information or need or clarification
QSL	As a question – Do you copy / understand As a reply – Copy / information understood
QSY	Used to request a frequency change or indicate operator is changing frequency
CLEAR	Transmission has ended – no response is expected
OVER	Transmission has ended and a response is expected
SAY AGAIN	Please repeat last transmission